



## RESIDENT UPDATES

### Completed projects

- Bollards in front of the Management office are now replaced with new ones
- The missing bollard in front of Hawker was installed and the others sanded and varnished so they look the same
- The Riverside wall was repointed and painted on the 17<sup>th</sup> September
- Bollards outside Warwick were repaired and are now fully functional

### Regular Cleaning and Maintenance

- Constant cleaning and servicing of the fountain by our inhouse team
- Periodic cleaning of the Piazza area including Jet washing
- Our maintenance team carried out 147 jobs this month including filling and painting walls, adjusting ceiling tiles, replacing light sensors and bulbs, fixing handles, fixing and painting skirting boards among others.

### Ongoing projects

- Work is being carried out on the Intercom systems, leaving most of them now operational
- Painting of the light fixtures around the Piazza. We have completed all by the Cinderella stairs and now working our way towards the front
- Electrical issue was identified for the entrance lights of all Cores. Most of the lights are now working
- Replaced 9 fly zappers along with lights in the bin rooms

We have addressed the need to carry out extensive proofing against mice throughout the development covering all communal areas in each block, bin rooms, service road, car park, scaffolding and external areas with our Pest Control contractor. If you would like to join the resident's group booking with Rentokil or get further guidance on how to prevent infestation within your flat, please feel free to contact

Harry Steedman at [harry.steedman@rentokill.com](mailto:harry.steedman@rentokill.com)

### Unusual incidents

On September 26<sup>th</sup> an Uber delivery car caught fire at Sopwith Way. It has now been removed and we will organize a removal and cleaning of the charred remains on the road.

We are aware of isolated thefts at BPS and are currently reviewing our security measures at CBW.

### Ongoing issues

We have received confirmation from Otis regarding the parts required to make the Howard Core 3 lift operational, and they expected them to be here next week.

One of the Riverside lifts was vandalised this week. Otis has been informed and will attend to it shortly.

Parts have been ordered for the lift by the roundabout and we are awaiting delivery.