



RESIDENT UPDATES

Completed projects

- Fly zappers in all bin rooms are replaced and working
- Floor and ceiling lights in all the Core entrances are now operational
- Bollards outside all Cores entrances are now working
- The wall by Sopwith Way was fully painted by our inhouse team and the missing stones in the corner repointed
- The wall by Queenstown Road around Centurion building was painted by our inhouse team
- Uplifted the signage by the Riverside lift (also done by our inhouse team)

Regular Cleaning and Maintenance

- Pump filter and jet cleaning of the Piazza fountain done by our inhouse team every other day
- Regular Piazza, front and Riverside cleaning done by the Estate Operatives
- Our maintenance team carried out 107 jobs this month including filling and painting walls, adjusting ceiling tiles, replacing light sensors and bulbs, fixing handles, filling and painting skirting boards among others

Ongoing projects

- Bringing the Piazza lights back to life. This so far has involved a good amount of re-cabling and changing of drivers. We are currently working closely with the Residents Association in order to enhance the area further
- Tree pruning will be carried out the 8th of November in the Piazza
- Jet and chemical deep wash of the public areas of the Estate will be carried out on the third week of November
- Ponds lighting survey being carried out as part of the works to refill them
- Uplifting and rebranding of the current signage. Already started with the external signs and will move to the internal ones shortly
- We continue to source and replace parts for the existing intercom system and appreciate your patience whilst it is being brought back up to a fully operational level

Crime Statistics

The latest figures available for SW11 and SW12 relate to the month of August and are as follows:

- Anti-social behaviour: 16 incidents
- Bicycle theft: 1 incident
- Burglary: 2 incidents
- Theft: 1 incident
- Public order: 3 incidents
- Violence & sexual offences: 5 incidents

No incidents reported at Chelsea Bridge Wharf

Ongoing issues

We have recently received several complaints regarding leaks started by the immersion heater from the flats above. We kindly ask you to make sure yours is regularly serviced to avoid any inconvenience.

Flat access is critical when investigating leaks and we appreciate your assistance in allowing our contractors attend to them as soon as possible.